REVIEWS

Digital Library Use: Social Practice in Design and Evaluation 131
Reviewed by *Aaron L. Brenner*

Evaluation: A Systematic Approach, 7th ed. 133
Reviewed by *Danny P. Wallace*

Reading and the Reference Librarian: The Importance to Library Service of Staff Reading Habits 135
Reviewed by *Jessica E. Moyer*

Seeking Meaning: A Process Approach To Library and Information Services (2nd ed.) 137
Reviewed by *Dania Bilal*

Issue 2

EDITORIAL

Open access to research 139
Peter Hernon & Candy Schwartz

ARTICLES

People, places, and questions: An investigation of the everyday life information-seeking behaviors of urban young adults 141
Denise E. Agosto & Sandra Hughes-Hassell

Approaches to meta-analysis: A guide for LIS researchers 164
Kalyani Ankem

Usability of a metadata creation application for resource authors 177
Abe Crystal & Jane Greenberg

User categorization of public library collections 190
Jaap Boter & Michel Wedel

End user searching: A Web log analysis of NAVER, a Korean Web search engine. . . . 203
Soyeon Park, Joon Ho Lee, & Hee Jin Bae

How experts and novices search the Web 222
Diana Tabatabai & Bruce M. Shore

Web searching across languages: Preference and behavior of bilingual academic users in Korea 249
Hae-young Rieh & Soo Young Rieh

FEATURES

About the authors 264

REVIEWS

Building Web Sites for a Multinational Audience 267
Reviewed by *Soojung Kim*

EndNote 8 (software) 269
Reviewed by *Marilyn Domas White*

Research Methods for Students, Academics and Professionals; Information Management and Systems, 2nd ed. 271
Reviewed by *Daniel O'Connor*

Trust in Knowledge Management and Systems in Organizations 273
Reviewed by *Edward W. Rogers*

Issue 3

EDITORIAL

The case of the submitted paper 277
Peter Hernon & Candy Schwartz

ARTICLES

Instructional practices in Canadian public libraries 281
Heidi Julien & Reegan D. Breu

Social inclusion of newcomers to Canada: An information problem? 302
Nadia Caidi & Danielle Allard

Integration of information professionals in the newsroom: Two organizational models for research services 325
Deborah Barreau

Imposing structures: Narrative analysis and the design of information systems 346
Rich Gazan

Preference for electronic format of scientific journals—A case study of the Science Library users at the Hebrew University 363
Judit Bar-Ilan & Noa Fink

E-service quality in libraries: Exploring its features and dimensions 377
Peter Hernon & Philip Calvert

FEATURES

About the authors 405

REVIEWS

Services, Marketing and Management 408
Reviewed by *Christie M. Koontz*

Service Quality: Research Perspectives 411
Reviewed by *Danuta A. Nitecki*

Library Anxiety: Theory, Research, and Applications 414
Reviewed by *Ann Jerabek*

Assessing Character Outcomes in College 415
Reviewed by *Robert E. Dugan*

Using Geographic Information Systems in Institutional Research. New Directions for Institutional Research 418
Reviewed by *Patrick McGlamery*

Issue 4

EDITORIAL

The unsung hero to a high-quality peer review journal. 421
Peter Hernon & Candy Schwartz

ARTICLES

So which score on the LibQual+™ tells me if library users are satisfied?. 424
Michael J. Roszkowski, John S. Baky, & David B. Jones

Developing a predictive model of editor selectivity in a current awareness service of a large digital library 440
Thomas Krichel & Nisa Bakkalbasi

Affective issues in library and information science systems work: A content analysis. . . 453
Heidi Julien, Lynne E.F. McKechnie, & Sandra Hart

Looking for love in all the wrong places: Accessing sexual and reproductive health information via the *Readers' Guide to Periodical Literature* 467
Jennifer Burek Pierce & Debora Shaw

University undergraduate students and library-related privacy issues 485
Steven Johns & Karen Lawson

Appropriate use of information at the secondary school level: Understanding and avoiding plagiarism 496
Joy H. McGregor & Kirsty Williamson

A global perspective on library association codes of ethics 513
Pnina Shachaf

FEATURES

About the authors 534

REVIEWS

Building Evaluation Capacity: 72 Activities for Teaching and Training 537
Reviewed by *Ronald R. Powell*

Complete Copyright: An Everyday Guide for Librarians 539
Reviewed by *Megan Fox*

Effective Advertising: Understanding When, How, and Why Advertising Works 541
Reviewed by *John N. Olsgaard*

The First Presidential Communications Agency: FDR's Office of Government Reports 543
Reviewed by *Harold C. Relyea*

Global Librarianship 547
Reviewed by *Haipeng Li*

Internet Data Collection 549
Reviewed by *Michele M. Hayslett*

Reading and the Reference Librarian: The Importance to Library Service of Staff Reading Habits 551
Reviewed by *Annabel K. Stephens*

ACKNOWLEDGMENTS 555

CONTENTS INDEX, VOLUME 27, 2005 556

AUTHOR/TITLE INDEX 561